

## HOSTING SERVICES

## Savvis Symphony Open



### The Future of IT is Here

In today's brutal economic climate, conducting business as usual simply won't cut it. Now more than ever you need to kick your business into high gear. How can you afford to deploy a flexible test and development environment to deliver innovative products to market quicker? How do you satisfy peak Web demands at a moment's notice? How can you cost-effectively dial up significant compute capacity for batch processing research data to accelerate new discoveries? How do you enable a Software-as-a-Service (SaaS) delivery model that is agile enough to keep pace with your customer growth without burning capital?

Your search for a burstable computing environment that addresses your enterprise application needs with elevated levels of flexibility, scalability, and user control ends here. Savvis Symphony Open offers limitless compute resources at your disposal to build and deploy applications exactly when needed, and with welcome economies of scale.

### Elastic Infrastructure, Compelling Economics

Driving greater business agility and cost savings are equally essential in today's business environment. To fulfill those goals, Savvis Symphony Open puts vast computing power within your reach at just the click of a mouse. Moreover, it eliminates the capital burden of investing in expensive physical server deployments that are considerably underutilized or sit idle for long stretches.

Savvis Symphony Open furthers the utility hosting concept by combining virtualization technology from VMware<sup>®</sup>, an industry leader, with our enterprise-class multi-tenant hosting platform. Our service empowers you with easy-to-use tools to provision new instances online as you need them based on short, flexible term commitments. This potent combination equips your business with the means to rapidly build, control, and customize your hosting environment to support the demands placed on your infrastructure. Say hello to flexible monthly terms and goodbye to extended lead times of traditional deployments.

### Flexible, Scalable, and Always Available

As a pioneering provider of Web and application hosting services for the enterprise, we understand that the demand on your compute resources is dynamic and always shifting. Although some demands are predictable, many are not. Every component of Savvis Symphony Open is based on the notion that you should be able to deploy compute resources quickly and easily when you need them, and turn them off when you don't.

### The Savvis Advantage

- Cost-effective, multi-tenant, public cloud infrastructure providing secure virtualized hosting
- Fractional compute resources by the instance
- Enterprise-class reliability and security
- Customer-controlled online instance provisioning in minutes
- Automated resource balancing
- Flexible month-to-month business terms with no minimum
- Granular scalability

**An enterprise-class act all the way.** Savvis Symphony Open is built on massively scalable, multi-tenant infrastructure that provides a secure, enterprise-class cloud environment. Because of the fully redundant architecture, you can move instances between physical servers without service interruption, eliminating downtime due to hardware failure to keep your applications and Web presence running smoothly. As a proof point, the service is backed by up to a 99.9 percent uptime service level agreement.

**Right-sizing in an upside-down economy.** Savvis Symphony Open literally opens up a world of opportunity, “right-sizing” your compute needs with a purchase-by-the-instance cost model. On-demand fractional compute resources can be added by the CPU core. Add flexible month-to-month terms for each instance and you’ll find that Savvis Symphony Open delivers one of the highest levels of enterprise-class cloud computing performance in the market today.

**Trusted infrastructure, predictable performance.** Savvis Symphony Open is built upon trusted Savvis infrastructure, leveraging technology from HP®, Cisco®, Brocade®, and 3PAR®, and utilizing virtualization technology from VMware. We take great care to ensure your allocated compute resources are not oversubscribed. In fact, additional CPU and RAM are reserved in each physical server and each cluster to handle VMware overhead and provide additional resources in the event of a node failure. This enterprise-grade design translates to a predictable operating environment and maximum performance without additional fees to reserve resources.

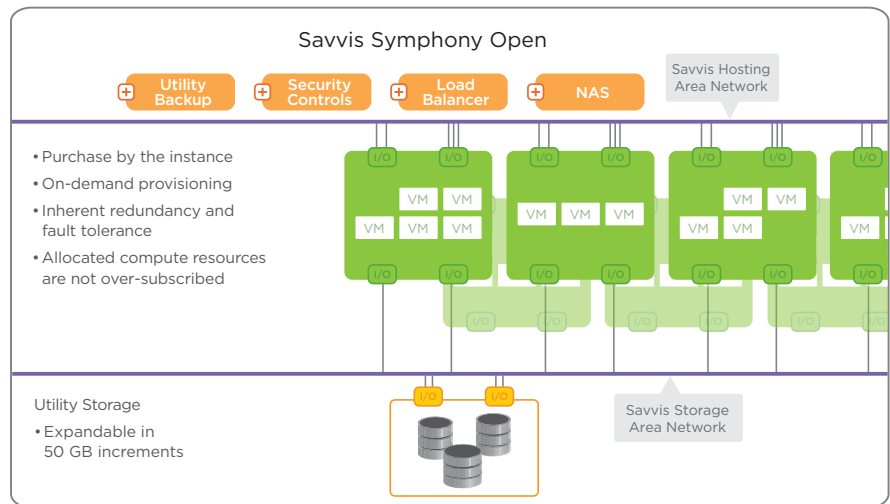
**Security first and foremost.** Security requirements are top of mind in Savvis Symphony Open deployments. Savvis managed security services can be integrated seamlessly into your hosting solution to provide protection against threats to your environment. In truth, we architect critical security controls upfront as key components of Savvis Symphony Open so that business functionality remains agile — in physical and virtual compute environments. Moreover, VMware technology partitions instances, segregating each customer’s instances and data in both a dedicated and a multi-tenant environment.

### Enhanced Control and Visibility through SavvisStation Portal

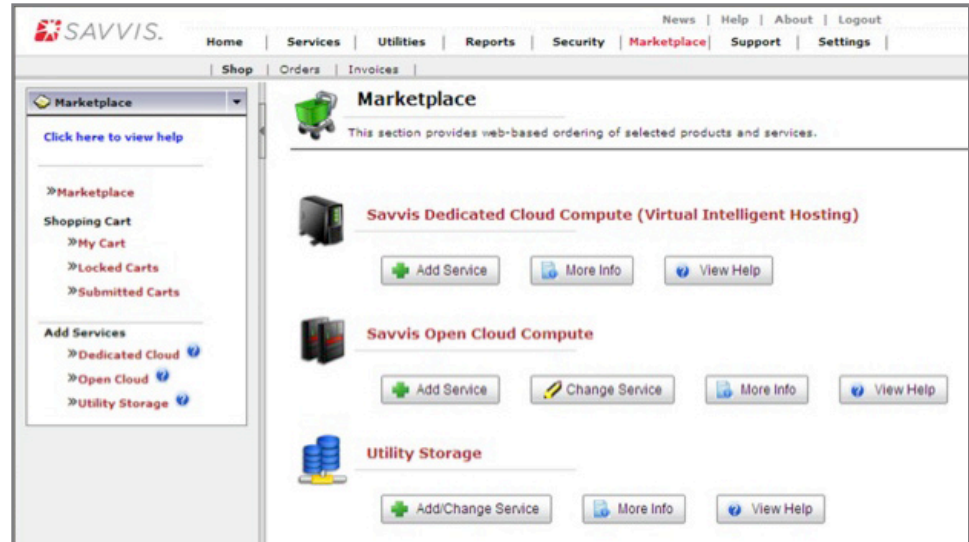
Ideal for production and pre-production environments, our scalable, agile infrastructure gives you control through the SavvisStation Portal to add resources as you need them — in a matter of minutes. By providing a complete view of your Savvis Symphony Open infrastructure, our portal makes it easy to deploy, configure, and manage your server and network infrastructure resources.

### Key Applications

- Flexible Web capacity for e-commerce and brand marketing
- Scalable application test and development resources
- Rapid provisioning of compute and storage for SaaS delivery
- Agile platform for piloting new initiatives
- Readily accessible compute for batch processing projects
- Virtualization assessment, optimization & migration services



Tap into SavvisStation Portal's *Marketplace*, where intuitive wizards help you customize and provision new virtualized instances from a shared pool of physical components, including managed operating systems, processing, memory, and applications. In addition, you can easily track all your orders, tickets, and invoices in the portal. With security top of mind, Savvis lets you have strict control over who has portal access — you authorize your user community and define associated level of access. Your authorized users can then securely access SavvisStation Portal from virtually anywhere in the world via desktop or mobile device.



### Unwavering Commitment to Customer Service

From designing solutions to serve the most demanding hosting environments, to managing the everyday mechanics of your hosted infrastructure, commitment to customer service is our top priority. We've spent more than a decade integrating our systems and developing procedures that allow us to deploy your solution quickly. Once your solution is live, our certified staff of support professionals takes care of keeping it running at optimal performance so your IT staff can focus on issues that are more strategic to your business.

Maneuvering for competitive strength in today's rough economic currents depends on squeezing excessive costs out of your business in general and your IT infrastructure in particular. Savvis Symphony Open offers you a compelling opportunity to reshape your hosting environment to a more scalable and cost-efficient operating model without undermining application security or performance.

### About Savvis

Savvis, Inc. (NASDAQ:SVVS) is an outsourcing provider of managed computing and network infrastructure for IT applications. By outsourcing to Savvis, enterprises can focus on their core business while Savvis ensures the quality of their IT infrastructure. Leading IT organizations around the world have selected Savvis to help them improve their service levels, reduce capital expense and deal with the rising costs of bandwidth, energy, real estate, staff and expertise. As a pioneer in utility computing, Savvis understands and harnesses the latest advances in technology like virtualization, cloud computing and support process automation.

**For more information  
about Savvis, visit  
[www.savvis.net](http://www.savvis.net) or  
call 1.800.SAVVIS.1  
(1.800.728.8471).**

EMEA  
 Savvis UK Limited  
 Tel +44 (0)118 322 6000

ASIA PACIFIC  
 Savvis Singapore  
 Company Pte Ltd  
 Tel +65 6768 8000

JAPAN  
 Savvis Communications K.K.  
 Tel +81.3.5214.0151