

HOSTING SERVICES

Managed MySQL Server



Businesses need to focus on their core initiatives and not worry about the administration, maintenance, and support of their MySQL database environment and infrastructure. Savvis, as a recognized IT Infrastructure leader in the delivery of mission-critical hosted as well as managed services and applications, is uniquely positioned to meet the needs of businesses that require secure and reliable access to their database applications. Our comprehensive Managed MySQL server service is available for a predictable fee that significantly lowers your total cost of ownership (TCO).

Savvis' Certified MySQL Administrators are experts in deploying and managing managed applications, such as MySQL databases, that can scale easily to meet customer demands. You can feel secure that Savvis professionals are fully trained and certified to provide the services and capabilities you require on a 24/7 basis.



These solutions are hosted within Savvis' state-of-the-art data center facilities connected to Savvis' Application Transport Network (ATN), an MPLS network designed to optimize application performance. This robust, global infrastructure is complemented by customer support teams that monitor each MySQL database and proactively notify customers of any performance-impacting events.

Management Made Simple

Savvis understands that you need real-time visibility into your MySQL environment to ensure optimized database performance, monitor usage trends for capacity planning, and troubleshoot any issues that should arise. To deliver this visibility, Savvis has built SAVVISStation, a powerful Web-enabled tool that allows you to manage your MySQL database environments easily and effectively.

Managed MySQL Server Features

- Procure and Manage MySQL 5.0 software licenses
- Install MySQL software
- Configure MySQL instances
- Monitor MySQL instances
- Proactively trigger alert notifications to customer technical contacts
- Provide ongoing maintenance and support for the environment
- Perform backups of MySQL databases
- Deliver premium database services through the Savvis professional services team

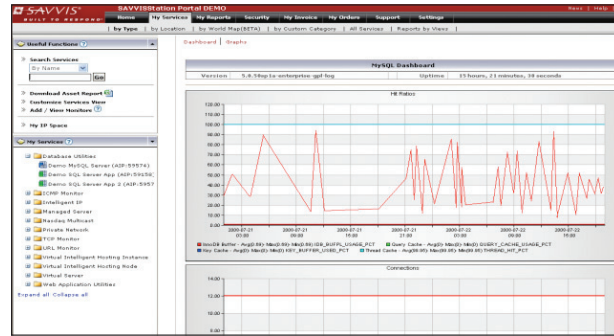
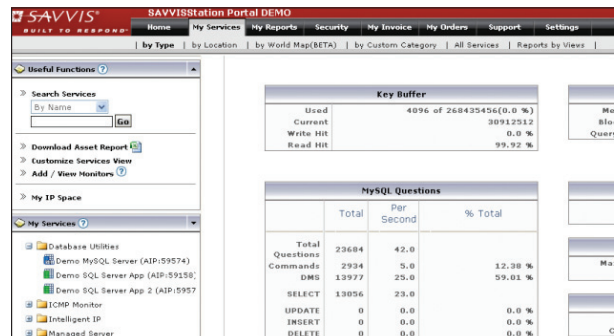
Available Enhancements*

- Application configuration
 - Monitor user activity
 - Define and maintain user/application privileges with roles
- MySQL Enterprise Monitor
 - Administration Monitor
 - Upgrade Advisor
 - Performance Advisor
- Local and remote database replication
- Change Management
 - Modify/Add Users
 - Disconnect user session
 - Create additional databases

**Available enhancements not included with standard offering*

SAVVISStation provides you with:

- A detailed dashboard with graphics and tables to view database activities, table locks, cache hits, and connections, among other events
- The ability to generate custom performance charts on 146 metrics
- The ability to create and view problem tickets
- One portal to view all Savvis services

The screenshot shows the SAVVIS MySQL Key Buffer and MySQL Questions tables. The Key Buffer table shows the following data:

Key Buffer			
Used	40%	268435456(0.0 %)	Max
Current		30912512	Max
Write Hit		0.0 %	Query
Read Hit		99.92 %	

The MySQL Questions table shows the following data:

	Total	Per Second	% Total
Total Questions	23684	42.0	
Commands	2934	5.0	12.38 %
DMS	13977	25.0	99.01 %
SELECT	13056	23.0	
UPDATE	0	0.0	0.0 %
INSERT	0	0.0	0.0 %
DELETE	0	0.0	0.0 %

About Savvis

Savvis, Inc. (NASDAQ:SVVS) is an outsourcing provider of managed computing and network infrastructure for IT applications. By outsourcing to Savvis, enterprises can focus on their core business while Savvis ensures the quality of their IT infrastructure. Leading IT organizations around the world have selected Savvis to help them improve their service levels, reduce capital expense and deal with the rising costs of bandwidth, energy, real estate, staff and expertise. As a pioneer in utility computing, Savvis understands and harnesses the latest advances in technology like virtualization, cloud computing and support process automation.

For more information about Savvis, visit www.savvis.net or call **1.800.SAVVIS.1 (1.800.728.8471)**.

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