

HOSTING SERVICES

Jive Video Module



Creating and sharing videos on the consumer web has become second nature, so it's no surprise that people now expect this capability in public online communities. Internally, there's an increasing need to distribute and gather feedback on training and support videos within employee communities. Jive offers an optional module that enables users to upload videos and view them right in the page. Because videos are treated as a full-content type — like discussions, documents, and blogs — users can rate, comment, and bookmark them. Users can also integrate video from third-party services, such as Vimeo and YouTube.

Management of video

The Jive Video Module has features that streamline the management of video libraries, making it easy to moderate, tag, and publish video assets.


The Video module accepts a wide range of upload formats that are then converted to a uniform output format. Videos are treated as a first-class content type, similarly to how discussions or documents are created. You can associate video with a space/community/group/project. Or your video can simply be associated with a member's profile. Uploaded videos can then be embedded in other content. Content administrators can also highlight specific videos in a community through the Feature Video action.

Administrators and users have access to multiple widgets for overview pages that highlight videos. Widgets include Most Popular Videos, Highest Rated Videos, Most Recent Videos, and Featured Videos.

User interface

Jive's Video module user interface is a key differentiator in the marketplace. We've created an intuitive interface to view videos and the name, description, and tags associated with the video. The video player has controls for playing, pausing, rewinding, controlling audio volume, displaying the buffering progress, and clicking to move the playhead. To enable seamless adoption,

What's New in Jive SBS



What's New in Jive SBS 4.0



Frank Richardson
 Posted Jun 23, 2009
 3 Videos posted since Dec 18, 2006

This video demonstrates the new capabilities of Jive SBS 4.0. It covers the new functionality, ui enhancements, user focused improvements, modules, partner integrations and administrative features

Tags: video, hd

Average User Rating
 ★★★★★
 (53 ratings)

My Rating: Above Average
 ★★★★★

Views:
 87



users do not need to install a specialized plug-in because Flash is used as the player technology. Jive makes videos discoverable in several different ways: by tag, browsing videos by space, project, and group, and finally by browsing videos by the content creator via their profile. In all of these cases, the videos are sortable by Most Recent, Highest Rated, and Most Popular. You can also search for video is based on title, description, and tags.

Video for specific enterprise business challenges

Sales & Marketing

Sales and marketing organizations can decrease ramp-up time for new hires by more broadly exposing training videos, recorded company meetings, and webcasts.

Support

Support organizations can provide quick fixes to common problems with how-to videos as well as step-by-step videos. This provides a richer experience for customers vs. phoning a support agent or reading a how-to document.

Employee Engagement

Human Resources can host new employee training videos as well as other educational videos. Corporate communications can leverage videos as a more effective communication medium.

Feature	Benefit
Transcoding	Provides transcoding of video of multiple video formats for playback and streaming
Embed Videos	Uploaded videos can be embedded in all content types
Enterprise SaaS	Uses a software as a service deployment approach. Video storage, processing, and streaming are off-loaded to a shared Jive-hosted service, negating the need for additional hardware
Administration and Moderation	Administrators can limit the size of uploaded videos based on duration of the video (for example, 10 minutes) and restrict the types of files that will be accepted
Full Content Type	Video is delivered as new content type (similar to a discussion, document, or blogs) that can be created within any space group, project or profile or embedded within a discussion, doc, or blog
Secure	Safe and secure (authenticated streaming) within the marketplace

About Savvis

Savvis, Inc. (NASDAQ: SVVS) is a global leader in cloud infrastructure and hosted IT solutions for enterprises. More than 2,500 unique customers, including 30 of the top 100 companies in the Fortune 500, use Savvis to reduce capital expense, improve service levels and harness the latest advances in cloud computing.

About Jive

Jive frees people to engage in open, natural business conversations and workflows that typically are trapped inside of emails, phone calls or meetings.

As the leading enterprise-class suite of SBS applications for Global 2000 companies and governments, Jive's collaboration software and community software solutions are the first to effectively manage employees, customers, and partners on a unified platform built for tens of thousands of users and millions of page views.

For more information about Savvis, visit www.savvis.net or call 1.800.SAVVIS.1 (1.800.728.8471).

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