

HOSTING SERVICES

Foundation Hosting



What's Included

With Foundation Hosting, Savvis takes on the burden of procuring server hardware, racking and stacking, managing space and power as well as the network infrastructure, and providing on-site hardware break/fix support. You remain in control of your operating system licensing, installation, monitoring and management. Prices start at \$2,190.

Savvis Managed Compute

Savvis delivers world-class hosting solutions that set an industry standard for reliability and scalability. From basic colocation to our full suite of managed infrastructure services, leading companies around the world depend on us to build the IT infrastructure on which their business depends.

Savvis lets you call the shots. You choose which aspects of your IT infrastructure you wish to own and manage. Subscribe to as few or as many of our premium hosting services as you like — we're flexible. Depend on us as a trusted advisor to improve the efficiency of your operations while dramatically cutting costs. And feel confident that your systems will be always available.

All Foundation Configurations Include:

- High availability service-level agreement (SLA)
- Customer account manager
- Proactive monitoring
- Rapid deployment
- Ability to add/remove capacity to meet business demands
- Unlimited Portal access
- Agile, change-ready environment
- Unlimited expert support 24/7

The Benefits of Foundation Hosting

- Outsource the physical layer: Your technicians won't need to travel to the data center to perform hardware-related tasks.
- Change the economics: Since the costs scale with your server capacity, you can eliminate capital expenses from your hosting growth cycle.
- Control the operating system and application layer: Have the freedom to run your own operating system as you see fit.

Responsibility Matrix

Responsibilities	Savvis' Role	Client's Role
Hardware procurement	✓	
Rack, stack and cable server		
Troubleshoot hardware troubleshooting / Break / Fix support	✓	
Initiate a trouble ticket with Savvis for hardware issues		
License, install, manage and monitor operating systems using integrated lights out (iLO)-based tools		✓
Manage, monitor and operate the connectivity infrastructure		
Provide space, power and cooling for devices	✓	
Diagnose potential hardware failures		
Port operating system from current hosting environment to Foundation Hosting servers		✓

For more information about Savvis, visit www.savvis.com or call 1.800.SAVVIS.1 (1.800.728.8471).

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