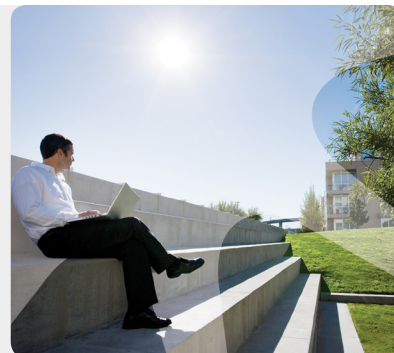


HOSTING SERVICES

Savvis Directory Services



Active Directory Services designed to address your Requirements

To maintain productivity and address an expanding number of Active Directory change-requests on their systems, organizations need the flexibility to make Active Directory changes quickly and effectively. Simultaneously, dramatic growth of system access, currently being experienced by organizations of all types, can result in administrative challenges that make it difficult to enforce consistent policies. Savvis provides you with Active Directory choices that meet your organization's business needs, administrative control requirements and IT budget.

Savvis Directory Service

With our comprehensive Savvis Directory Service, your organization is able to capture many key benefits, including the following:

- Increased ability to make changes directly in Active Directory, as outlined further in the section below.
- Improved integration with your organizational infrastructure.
- Important integration with key applications that require schema extensions such as Microsoft Exchange Server, Microsoft Office Communications Server, Microsoft System Center and certain Citrix applications.

You'll also benefit from Savvis' many years of hosting and infrastructure management experience, and a performance-based Service Level Agreement (SLA).

Specifically, the service can help your organization to cost-effectively administer Active Directory updates by:

- Permitting you to make changes directly in Active Directory, without having to contact Savvis directly. This allows you to make the changes quickly and immediately, in order to maximize their effectiveness. Examples of such changes include: user and group creation, service account creation, group membership modification, reactivation of locked accounts and password resets.
- Integrating Savvis Active Directory activity with your organizational infrastructure, resulting in the ability to perform a "single sign-on" to your organizational environment, as required. Our service permits you to utilize Active Directory functionality such as MSMQ (Microsoft Message Queuing) routing, "Contacts," "Printers," and "Address Book" attributes. The service also facilitates integration with external Identity Stores.

Savvis Advantages

- **Flexibility:**
Savvis offers Managed Directory Services that can meet your organization's unique requirements.
- **Cost-Effectiveness:**
Comprehensive Savvis Directory Services are offered at an affordable monthly fee. Our Shared Multi-Tenant Active Directory Forest Service is provided on a complimentary basis in conjunction with your hosting services at Savvis.
- **Performance-Based SLA:**
A performance-based SLA applies to Savvis' Directory Services offering.
- **Access to Savvis' Experience:**
With all of Savvis' Directory Services, you have access to Savvis' extensive hosting and Active Directory experience.

- Allowing you to make certain baseline security changes to your environment, as determined by your security policies and business needs.
- Permitting you to make an unlimited number of monthly change-requests.

Savvis Shared Multi-Tenant Active Directory Forest

Our Shared Multi-Tenant Active Directory Forest service is best-suited for organizations with lower volumes of monthly Active Directory changes and/or with lower IT budgets than those who select Savvis' Directory Services offering. Offered on a complimentary basis with your Managed Hosting Services at our data center locations, the service provides you with the following capabilities:

- A fully-managed component of the identity management solutions associated with your hosting environment.
- Single log-in functionality, across compatible or supported hosting services at Savvis.
- A regional Tiered Domain structure, with a global presence in select Savvis data centers.
- A defined number of change-requests that can be made each month, as requested through the Savvis Service Desk.

Selecting the Active Directory service that's best-suited for you

We have found that the comprehensive Savvis Directory Services offering meets the requirements of organizations that have a high volume of monthly Active Directory changes, prefer to make their Active Directory updates autonomously, need integration with applications that require schema modifications and utilize extensive Active Directory attributes and functionality.

The Shared Multi-Tenant Active Directory Forest meets the requirements of organizations who make fewer monthly Active Directory changes, prefer to work directly with the Savvis Service Desk when making changes and require single sign-on capabilities across their Managed Hosting Services infrastructure at Savvis.

If you have any questions about which Directory service is best-suited for you, please contact your Savvis Account Executive.

About Savvis

Savvis, Inc. (NASDAQ:SVVS) is an outsourcing provider of managed computing and network infrastructure for IT applications. By outsourcing to Savvis, enterprises can focus on their core business while Savvis ensures the quality of their IT infrastructure. Leading IT organizations around the world have selected Savvis to help them improve their service levels, reduce capital expense and deal with the rising costs of bandwidth, energy, real estate, staff and expertise. As a pioneer in utility computing, Savvis understands and harnesses the latest advances in technology like virtualization, cloud computing and support process automation.

**For more information
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