

## HOSTING SERVICES

**Web Solutions Center****The best hire you've ever made.**

The Savvis Web Solutions Center (WSC) advances the Savvis support model by providing enterprise customers that are running complex IT and application environments with access to a specialized support team. This team is highly focused on the unique and complex components that make up enterprise Web environments.

The WSC works closely with the Savvis Service Center to ensure that businesses requiring advanced application support receive a consistent and seamless customer service experience. What's more, your business will have access to support personnel with expertise not only on the hardware components of your environment but on the Web, middleware, and database applications managed by Savvis. Our expertise means all components of your environment are tuned to deliver an excellent experience for your customers.

**What Our Team Does**

The Savvis WSC service includes support for middleware/application management and monitoring, database management and administration, proactive monitoring from base infrastructure through the end-user desktop, Web lifecycle services including site launch, release management, including code and content releases, change management, security and architecture, and more.

Whats more, we can work with multiple business units and brands within your organization to ensure maximum reusability of infrastructure and applications.

Our in-depth knowledge of your environment and applications makes us ideally suited to assist your business in helping to promote and facilitate proper communication between teams like IT and Marketing as well as third party agencies that are working to support your campaigns with the everyday operation of your environment. Whether its replication tuning of your databases, or reporting on the speed of transactions between your Web and middleware application tiers, the Savvis WSC has the tools and application expertise to serve as an extension of your staff and help drive efficiency and speed to market for your business.

**Savvis WSC provides 24/7 support for:**

- Infrastructure
- Database management
- Middleware monitoring and support
- Lifecycle support
- Capacity and change management
- Performance and end-user experience monitoring



## About Savvis

Savvis, Inc. (NASDAQ:SVVS) is an outsourcing provider of managed computing and network infrastructure for IT applications. By outsourcing to Savvis, enterprises can focus on their core business while Savvis ensures the quality of their IT infrastructure. Leading IT organizations around the world have selected Savvis to help them improve their service levels, reduce capital expense and deal with the rising costs of bandwidth, energy, real estate, staff and expertise. As a pioneer in utility computing, Savvis understands and harnesses the latest advances in technology like virtualization, cloud computing and support process automation.

**For more information  
about Savvis, visit  
[www.savvis.net](http://www.savvis.net) or  
call **1.800.SAVVIS.1**  
(1.800.728.8471).**

EMEA  
Savvis UK Limited  
Tel +44 (0)118 322 6000

ASIA PACIFIC  
Savvis Singapore  
Company Pte Ltd  
Tel +65 6768 8000

JAPAN  
Savvis Communications K.K.  
Tel +81.3.5214.0151