

## HOSTING SERVICES

## Application Performance Monitoring



### Managing the performance of your Applications has never been easier.

User transactions, database interactions, scripting, ongoing content management and deployment; the list of components and transaction types that make up the everyday function of your applications is a lengthy one, each is critical to ensuring end-user experience. Inevitably, some of these components will experience service-impacting events through the lifecycle of the application. Savvis Application Performance Monitoring (APM) delivers a tool that enables rapid diagnosis of issues so you can take immediate corrective measure and minimize the service problems that your end-users are experiencing. Here's how:

- Identification: Savvis APM monitors every part of the application stack as each component executes in order to determine where latency or performance issues are occurring.
- Know what your end-user is experiencing: APM delivers alerts and reporting for end-user response times that exceed the thresholds you define. What's more, APM uses this data to identify potential performance bottlenecks and provide actionable advice when end-user experience becomes compromised.
- SavvisStation Portal: All of the monitored components of your application stack are visible in SavvisStation, a powerful robust portal designed to keep you dialed into the system health of your applications, servers and networking devices.
- Performance monitoring: Savvis APM aggregates, correlates, analyzes and reports on application-relevant information across Windows and Linux operating systems, file-oriented data including Oracle and SQL databases, and enterprise applications including Oracle, Apache, IIS and MS SQL.

### SavvisStation and APM

#### Knowledge is Power

All Savvis customers are given access to the SavvisStation portal. SavvisStation offers instantaneous visibility in to your critical IT infrastructure through a simple, user-friendly interface. Adding APM to your hosting environment extends the reach and visibility of SavvisStation beyond the infrastructure, into the application, offering detailed views of your application health and performance.

### The Savvis Advantage

- Inspection of application execution, performance and availability
- Detect end-user requests
- Monitor end-to-end activities
- Monitor response times
- Proactive alerting when customer defined thresholds are exceeded
- Store historical data and trending statistics
- Seamless reporting through SavvisStation Portal

SavvisStation allows you to:

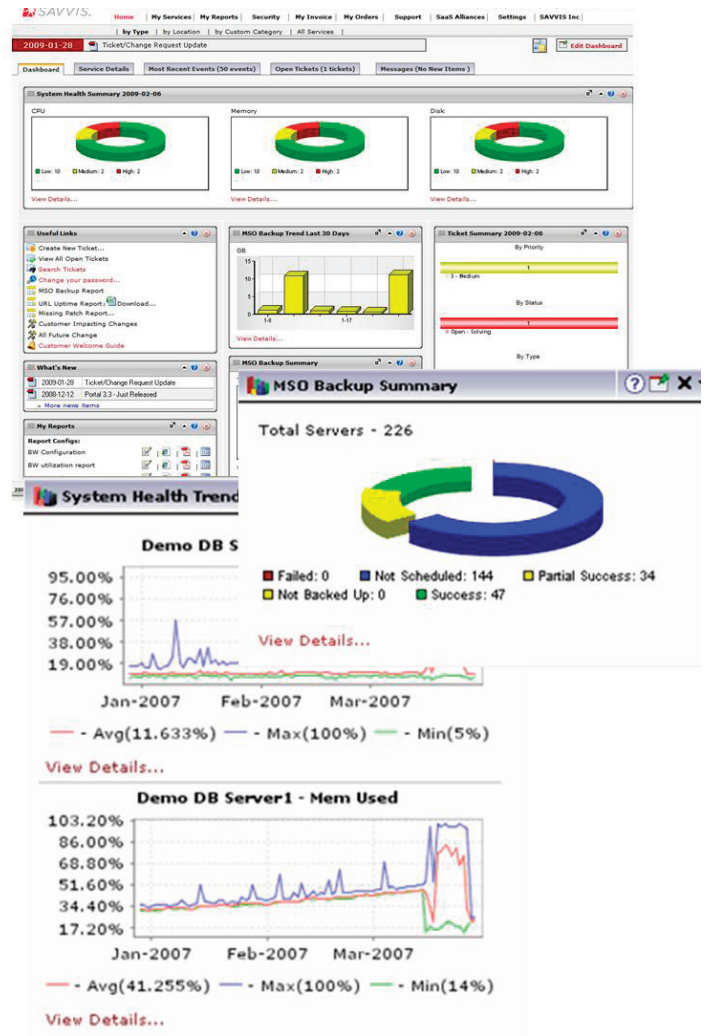
- Track system health
- Monitor application performance
- Plan for capacity with trending analysis
- View real-time and historical statistics on server resource utilization
- Receive bandwidth utilization statistics
- Monitor status of support tickets in real-time

### Installing APM

Our installation teams are here to work proactively with your business to make sure you're making the most of your APM service. We provide a consultation prior to the installation process to help you define thresholds and monitors that are specific to your application. We'll make recommendations based on our best-practice standards to help you select the appropriate thresholds, understand storage requirements, define contact information and review your potential growth and capacity requirements.

### About Savvis

Savvis, Inc. (NASDAQ:SVVS) is an outsourcing provider of managed computing and network infrastructure for IT applications. By outsourcing to Savvis, enterprises can focus on their core business while Savvis ensures the quality of their IT infrastructure. Leading IT organizations around the world have selected Savvis to help them improve their service levels, reduce capital expense and deal with the rising costs of bandwidth, energy, real estate, staff and expertise. As a pioneer in utility computing, Savvis understands and harnesses the latest advances in technology like virtualization, cloud computing and support process automation.



For more information  
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